KENTUCKY FY 2017 LIHEAP

PERFORMANCE MANAGEMENT SNAPSHOT

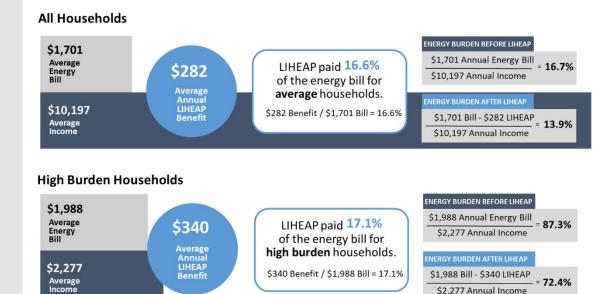
In FY 2017, Kentucky furnished LIHEAP bill payment assistance to 116,047 households. They collected energy burden data for 32,428 households (28%)

Does LIHEAP furnish higher benefits to higher burden households?

Yes. In Kentucky, the total LIHEAP benefit received by high burden households in FY 2017 was about \$58 (20%) more than the total LIHEAP benefit received by the average recipient household.

Does LIHEAP pay a larger share of the home energy bill for high burden households?

Yes. In FY 2017, LIHEAP paid **16.6%** of the energy bill for average households in Kentucky, while LIHEAP paid **17.1%** of the energy bill for high burden households.



Prevention and Restoration of Home Energy Service Loss

As a Result of Bill Payment Assistance

Prevention (88%) Restoration (12%) 113593 Occurrences 15444 Occurrences

As a Result of Equipment Repair or Replacement

Prevention (63%)
Restoration (37%)
170 Occurrences
99 Occurrences

- In FY 2017, LIHEAP benefits in Kentucky prevented the loss of service 113,593 times, by stopping threatened utility service disconnections and by delivering fuels to homes that were at risk of running out. In addition, the program repaired or replaced heating or cooling equipment at imminent risk of failure 170 times.
- In FY 2017, LIHEAP benefits restored home energy service 15,444
 times for households who had been disconnected by their utility
 provider or who had run out of fuel oil, propane, or wood. In
 addition, the program restored home energy service 99 times by
 repairing or replacing inoperable heating or cooling equipment.